

# Change of Personal Details Procedure

## Section 1 - Introduction

### Purpose and Parent Policy

(1) This procedure supports Hibernia College's commitment to ensuring that student and alumni records are retained in accordance with the Data Protection Acts 1988-2018 (the 'Acts') and the General Data Protection Regulation (GDPR).

The parent policy is the [Personal Data and Records Policy](#).

### Responsibilities

#### Student and Alumni Responsibilities

(2) The student or alumnus is responsible for notifying the College of any required changes to their personal details.

(3) The student is responsible for completing the appropriate application, available in the resources section of the Hibernia College Quality Framework, and submitting any required evidence to support their application.

#### Staff Responsibilities

(4) The Records and Data Manager is responsible for processing applications for changes in personal details of students and alumni.

(5) All Staff, Faculty and Adjunct Faculty are responsible for directing any requests for changes in personal details to the Records and Data Manager.

(6) All Staff, Faculty and Adjunct Faculty are responsible for proper treatment of students' special category data.

## Section 2 - Procedure

### Part A - Procedure for Change of Personal Details

#### Notifying the College of a Change in Personal Details

(7) Students and alumni should inform the College of a change in their personal details and advise the College of any inaccuracies in their records as soon as they are aware a change is required.

(8) Applications are made by completing the [Change of Personal Details Application Form](#) and submitting it to the Data and Records office via e-mail at [rdo@hiberniacollege.net](mailto:rdo@hiberniacollege.net).

#### Application

(9) The application must be accompanied by official photographic identification, e.g. passport or driver's licence.

(10) Where changes to name or gender are requested, an official legal document, e.g. marriage licence or a statutory

declaration, confirming the change, should be provided.

(11) All requests must include:

- a. A summary of personal details as currently registered with the College
- b. An outline of the requested change, e.g. changes to surname or address
- c. The specific details required to make the change, e.g. updated name, new address as it should now be recorded
- d. A summary of the evidence relevant to the application

### **Timing of an Application**

(12) Students and alumni are advised to notify the College of any changes required to their personal details as soon as possible to ensure all official documentation is produced accurately, e.g. names printed on parchments.

### **Processing and Communication**

(13) All applications are normally processed by the Records and Data Manager within 10 working days of receipt of an application.

(14) The Records and Data Manager will notify the student or alumnus on completion of processing to confirm that their details have been updated.

## Status and Details

|                           |   |
|---------------------------|---|
| <b>Status</b>             | Current   |
| <b>Effective Date</b>     | 2nd November 2020   |
| <b>Review Date</b>        | 2nd November 2023   |
| <b>Approval Authority</b> | Academic Board  |
| <b>Approval Date</b>      | 23rd September 2020   |
| <b>Expiry Date</b>        | Not Applicable  |
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## Glossary Terms and Definitions

**"Procedure"** - Procedures are the broad actions that must be carried out to implement a policy. They set out 'how to do' what the policy specifies must be done.

**"Special Category Data"** - Special Category Data is information relating to an identifiable natural person which requires a higher level of protection than personal data and includes personal data relating to racial or ethnic origin, political opinions, religious or philosophical beliefs, or trade union membership, and the processing of genetic data, biometric data for the purpose of uniquely identifying a natural person, data concerning health or data concerning a natural person's sex life or sexual orientation.